



Packaged Terminal Air Conditioner Limited Warranty

TWO-YEAR PARTS AND LABOR LIMITED WARRANTY – During the first two years after purchase, MRCOOL will, through its authorized independent servicing dealer or service stations*, and free of charge to the user or subsequent users, repair or replace any parts that fail due to defect in material or workmanship. The replacement part can be a new or remanufactured part as provided at MRCOOL'S sole option.

EXTENDED THREE-YEAR PARTS AND LABOR LIMITED WARRANTY ON SEALED REFRIGERATION SYSTEM ONLY – During the third through fifth years after date of original purchase, MRCOOL will, through its authorized servicing dealers and service stations* and free of charge to the end user or subsequent users, repair or replace the compressor, condenser, evaporator or connecting tubing if it failed due to defect in material or workmanship. This includes system refrigeration charge. The replacement part can be new or a remanufactured part at MRCOOL'S sole option.

EXTENDED THREE-YEAR PARTS ONLY LIMITED WARRANTY ON NON-SEALED REFRIGERATION SYSTEM ONLY – During the third through fifth years after date of original purchase, MRCOOL will, through its authorized servicing dealers and service stations and free of charge to the end user or subsequent users, repair or replace any non-sealed system part (motor, solenoid, thermistor, circuit boards, relays, switch, capacitor, overload, drain valve, fan, stator) if failed due to defect in material or workmanship. The replacement part can be new or a remanufactured part at MRCOOL'S sole option. THIS LIMITED WARRANTY DOES NOT INCLUDE LABOR, user is responsible for labor, including cost of diagnosis of problem, removal and transportation of the air conditioner to and from the service center, and reinstallation charges necessary to accomplish repair.

LIMITATION OF WARRANTIES – ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE OR PURPOSE) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN AND APPLIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

*Authorized independent dealers or service stations are registered with MRCOOL through its distributor organization.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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1. **CLEANING REQUIRED PRIOR TO WARRANTY REPAIR.**
2. Standard maintenance, cleaning or damage resulting from failure to perform normal maintenance as outlined in the owner's manual.
3. Instruction on methods of control and use of air conditioning unit after initial installation.
4. Damage or repairs needed as consequence of faulty installation or application. This is the responsibility of the installer.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers or any other damages due to the inadequacy or interruption of electrical services.
6. Damage or repairs needed as consequence of any misapplication, abuse, unauthorized alteration, improper servicing or operation.
7. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environment, or other conditions beyond the control of MRCOOL.
8. Reimbursement for replacement parts or repair services which are not supplied or designated by MRCOOL and which are specifically covered under this warranty.
9. MRCOOL products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
10. Shipping damage or damage as a result of transporting the unit. This is the responsibility of the selling dealer or the authorized service station.
11. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
12. Warranty coverage of accessory items (wall thermostats, wall sleeves, etc.)

IF YOUR AIR CONDITIONER DOES NOT WORK, FOLLOW THESE STEPS IN ORDER:

1. **CHECK THE THINGS YOU CAN DO YOURSELF.** These include being sure the air conditioner is plugged in firmly in an appropriate receptacle, checking the fuse or circuit breaker and ensuring its replacement or resetting, if necessary, and rereading the instruction book to ensure that all controls are set properly. By doing this you can save money. Many unnecessary service calls result in the serviceman doing what the owner can do for him or herself.
2. **CONTACT YOUR DEALER OR THE AUTHORIZED SERVICE CENTER HE RECOMMENDS.** They have been set up to handle the great majority of all possible service problems. The quickest, surest and best way to get your air conditioner back in service is to use this step before proceeding further.
3. **CONTACT THE DISTRIBUTOR SERVING YOUR AREA.** Your dealer can give you his name or you can consult your yellow pages.